

# Global Company Fact Sheet

Manulife Financial Corporation is a leading international financial services group that helps people make their decisions easier and lives better. We operate primarily as John Hancock in the United States and Manulife elsewhere. We provide financial advice, insurance, as well as wealth and asset management solutions for individuals, groups and institutions.



Manulife Financial Corporation trades as MFC on the TSX, NYSE and PSE, and under '945' on the SEHK



More than **34,000** employees  
Serving almost 28 million customers worldwide



Assets under management and administration over **\$1.1 trillion** (US\$794 billion)  
December 31, 2018



Payments to customers in the form of claims and other benefits **\$29.0 billion** in the previous 12 months



## Promoting health and wellness worldwide



## Recent highlights

- Manulife updates global brand, marking significant milestone in its business transformation
- Manulife introduces program to make millions of Canadians healthier
- John Hancock and Vitality prove incentives and Apple Watch usage boost physical activity rates by more than 30 percent
- Manulife-Sinochem partners with 111 Inc. to launch online pharmacy + health insurance model

## Awards and recognition



### Corporate headquarters

200 Bloor Street East  
Toronto, Ontario, Canada  
M4W 1E5

[manulife.com](http://manulife.com)

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## Environmental stewardship

- 7<sup>th</sup> consecutive year** Manulife listed in the Dow Jones Sustainability North America Index
- 1<sup>st</sup>** life insurer to issue a green bond
- \$12.6 billion** invested in renewable energy projects since 2002
- 29% reduction** in greenhouse gas emissions intensity since 2013