

Charlie Philbrook

The agile educator

Charlie Philbrook is showing teams how to work agile - a smarter way of working that's based on direct customer feedback, quick decisions, and the ability to adapt on the fly.

Transcript

CHARLIE:

So my role at Manulife is a part of the global agile office. We've got agile centers of excellence across the globe. And so, my role is to really drive our global sharing of agile assets, methodologies, tools and expertise. The thing I'm most excited about with agile, is the shift we're seeing in the mindset of our staff. It's no longer a mindset of "I'm successful by building this thing that I've been asked to build." It's now about "I'm successful by solving this problem I've been asked to solve." If we can get that mindset shift across the entire organization, that's what really excites me.